



www.radvolleyballclub.com

radvolleyballclub@gmail.com

RAD Volleyball Club Refund Policy

Effective Date: 10/1/2025

At RAD Volleyball Club, we do our best to provide an affordable, fun, and safe volleyball experience for everyone. We understand that plans can change, and this policy explains when and how refunds may be issued.

1. Registration Fees

A full refund (minus a small processing fee, if applicable) will be issued if a player withdraws at least 7 days before the program start date. No refunds will be given after this time, except for verified medical or family emergencies.

2. Program Cancellations

If the club cancels a program, league, or session due to low enrollment or other reasons, participants will receive a full refund or may choose to transfer their payment to another session.

3. Missed Sessions

Refunds or credits will not be given for missed practices, games, or sessions due to personal schedules, vacations, or absences. If the club must cancel a session (e.g., due to weather or facility issues), we will make every effort to reschedule.

4. Medical or Family Emergencies

Refund requests due to injury, illness, or family emergencies must be made in writing and include supporting documentation (such as a doctor's note). Approved refunds will be pro-rated based on participation up to the date of withdrawal.

5. Uniforms and Merchandise

Refunds or exchanges are only available for defective or incorrect items. Personalized items (e.g., with player names) are non-refundable.

6. How to Request a Refund

Please send refund requests to: radvolleyballclub@gmail.com

Include: Player's name, program name, reason for withdrawal, any supporting documents (if applicable).

Requests are reviewed within 10 business days, and approved refunds are processed to the original payment method.

We appreciate your understanding and support in helping us keep our programs running smoothly for everyone!

RAD Volleyball Club Team

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